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Jim Heaton
VOX ISM
36 Glengowan Road
Toronto, ON
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Dear Jim,

Spartan Controls offers their customers a complete range of products and services to meet any process control challenge. For more than 45 years, Spartan Controls has been recognized for their quality products, technical expertise, after sales support, on-site consultation, service and training.

Spartan Controls sees an increasing role of Microsoft SharePoint within Spartan Controls, similar in concept to your adoption of SharePoint within VOX's Integrated Solution Model. As a result, we turned to VOX ISM to assist us with the initial deployment of Microsoft SharePoint at Spartan Controls.

I would like to thank Manny Hanna, one of your Technical Consultants in western Canada, for his assistance with our implementation of Microsoft SharePoint to date. Manny installed SharePoint, provided system/site administrator training, provided disaster recovery options, transferred SharePoint sites from Spartan Control's former hosted implementation to a local server, and worked with the Spartan Controls team to develop a site based on management specifications. Manny has proven to be technically adept, conducts himself in a professional manner and is a pleasure to work with.

Regards,

Mr. Leah Bardell
Web Team Lead, Information Services
Spartan Controls

